

WARRANTY CERTIFICATE ROOFING & CLADDING PRODUCTS



MATERIAL WARRANTY

Onduline sheets, Onduvilla tiles and their accessories (valley, verge, ridge) ("Products") are warranted by Onduline to the person or entity owning the Products (the "Owner") to be free from defect for the duration stated hereafter from the date of purchase by the purchaser provided certain conditions, hereafter clarified, are fulfilled and provided the maintenance and storage requirements mentioned below are respected.

Products are warranted under normal usage.

Subject to the conditions set forth below, in the event that Products or any portion thereof are found to be defective, upon presentation of this Warranty Certificate and proof of purchase, Onduline will exchange new products for defective Products under the terms of this warranty. Any such replacement products shall be warranted only for the period applicable to Products originally purchased.

For the first 60 months from the date of purchase, Onduline will furnish replacement products for 100% of Products which are proven to be defective for reasons other than circumstances listed below. Starting from the 61st month, Onduline will then partially contribute to the replacement of defective Products pursuant to the following formula, the remainder of the replacement's amount being paid by the Owner:

$$\% \text{ of Onduline contribution} = 100 - [(M - 60) \times 0.8]$$

M = month

Example: at the 146th month, Onduline will contribute to 31.2% of the replacement of the defective Products:

$$100 - [(146 - 60) \times 0.8] = 31.2 \%$$

Onduline's obligation to contribute to the replacement of defective Products shall cease at the end of the 180th month.

MAINTENANCE REQUIREMENTS

Maintenance is the responsibility of the Owner. For the Products, there is virtually non-specific maintenance required, except including following tasks that are mandatory to keep roofs in good order. These tasks are reminded hereafter:

Leaf debris: do not allow leaf debris to build up on the surface of the Products.

Left unattended the debris will form leaf mould which by holding moisture in the corrugation bases will soften the materials and ultimately reduce their effective life.

Tree and shrub branches: check that overhanging branches are not in contact with the surface of the Products, as wind generated movement can result in mechanical damage.

Condensation: always ensure high and low level ventilation channels are unrestricted. If a new concrete floor is laid condensation can result due to the high levels of moisture produced from the concrete curing process.

Gutters: clean all gutters, down-pipes and gullies regularly. If water collection systems are used, filter and circulate water in accordance with the instructions of the system manufacturer.

Whilst rainwater run-off from Onduline roofs is non-hazardous, we do not recommend its use for human consumption due to the inherent risk of air born pollutants being introduced into the water collection system.

Roof traffic and Safety: working on roofs can be a hazardous operation. Personnel should walk on roofs only if this is absolutely necessary, and should use planks or ladders laid flat and supported by the roof purlins, in order to carry out maintenance and related work. All precautions should be taken as specified by applicable safety regulations.

STORAGE REQUIREMENTS

Packing: products are delivered in a non-return packing specially designed to guarantee optimum storage conditions.

Storage: packs must be transported and stored under conditions which protect the Products from humidity and excessive heat.

If the packs are covered with a plastic cover, prolonged storage in full sunlight should be avoided.

Pallets must not be stacked.

Construction site storage: lay flat.

Handling: the weight of the Products allows easy manual handling. Mechanical or rope sling handling may be used for high buildings.